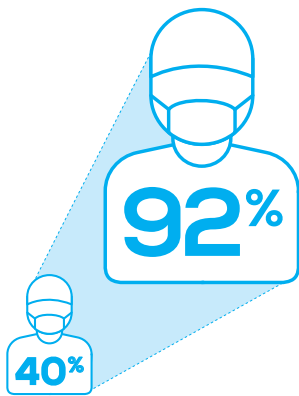


COVID-19: VOICES FROM THE FRONT LINE

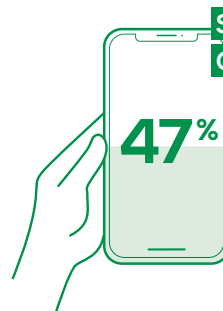
The impact of COVID-19 on healthcare professionals

This is the second TKW Research study into the impact of COVID-19 on Australia's healthcare professionals. It reveals the pressure the virus is having on our medical system and reveals what our healthcare professionals are thinking, feeling and experiencing and what we need to do next. Below are the key insights from our survey of 604 Australian healthcare professionals conducted from 22 to 28 April 2020.



RENEWED CONFIDENCE THAT OUR HEALTH SYSTEM CAN COPE

92% of Health Care Practitioners are now **confident** that our healthcare system can cope with the COVID-19 outbreak (up from 40% since March).

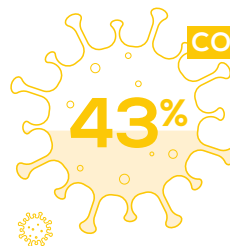


SUPPORT FOR THE COVIDSAFE APP

47% of Health Care Practitioners say the COVIDSafe app will be very **effective** in slowing the spread.

DIFFERENT WORKLOAD IMPACTS ACROSS THE SECTOR

52% of surgeons say they have no patients to treat and **30%** are considering **leaving** the healthcare sector.



CONCERNS ABOUT SECOND OUTBREAK

43% of healthcare workers are worried that there could be a **second outbreak** if we ease restrictions too soon. They want Australians to stay vigilant, listen to advice, be patient and kind.



GOVERNMENTS DID THE RIGHT THING

83% of healthcare workers agreed governments and authorities acted at the **right time**. They were satisfied with the performance of both the Prime Minister (80%) and the State Premiers (81%).